AWS Import/Export

Pack and Ship Checklist

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Welcome

This is the AWS Import/Export Pack and Ship Checklist. This document supplements the information in the Developer Guide.

⚠️ **Important**

Please ensure that you follow all steps on this Pack and Ship Checklist, otherwise AWS may refuse delivery of your package from the carrier or AWS may be unable to load your data.

Files

☐ Verify that your device has been formatted with one of the following supported file formats: FAT32, ext2, ext3, or NTFS

☐ Copy the SIGNATURE file returned by the CreateJob response S to the root directory of your device. Please note that each device and package must have its own unique JOBID and corresponding unique SIGNATURE file.

Packing Slip

☐ Print out an AWS Import/Export packing slip for each device.

☐ Fill in the date and your AWS Account e-mail.

☐ Fill in the unique `JOBID` and your unique device identifier. You'll typically want to use the serial number.

☐ Enclose the Packing Slip.

Pack Your Device

☐ Enclose your USB2 or eSATA connector cable(s).

☐ Enclose your power supply(ies). For US Standard Region buckets, AWS Import/Export requires a power supply capable of 120V at 60Hz, that uses 2,000 Watts (10 Amps) or less. For EU (Ireland) and Asia Pacific (Singapore) Region buckets, AWS Import/Export requires a power supply capable of 230V at 50Hz, that uses 2,000 Watts (10 Amps) or less.

☐ Make sure that you package your equipment appropriately. Your carrier can provide packing guidelines.
  - UPS: http://www.ups.com/content/us/en/resources/prepare/guidelines/prepare_package1.html

- FEDEX: http://fedex.com/ca_english/shippingguide/preparepackage

> ⚠️ **Important**
>
> While AWS has a number of internal controls and procedures to prevent loss, damage or disclosure of your data, AWS is not responsible for damages associated with the loss or inadvertent disclosure of data, or the loss, damage or destruction of the physical hardware. You should always retain a back-up copy of your data.

Ship Label

☐ Fill out the Ship Label with the JOBID and the AWS Shipping Address specified in the CreateJob response. You can also view the AWS Shipping Address by submitting a GetStatus request for the specified JOBID.

☐ Fill in your return shipping address. Please include a contact phone number in case we have a problem processing your package.

> ⚠️ **Important**
>
> If your package is refused by AWS this is the address your carrier will use to process refused packages. After AWS processes your package we'll return it to the return address specified in your manifest file, not the ship label return address.

Important reminders:

- We will not act as the importer of your shipment. You will need to be designated as the importer on the initial shipment and any return shipment. You will not act as importer of record if we are importing or exporting shipments into the Asia Pacific (Singapore) region and you represent and warrant that:
  - You are not a resident of Singapore;
  - You have a business establishment or fixed establishment outside of Singapore and not in Singapore;
  - You are domiciled outside Singapore if you have no business or fixed establishment in any country;
  - You are not registered or required to be registered for GST in Singapore;

  You will notify us at awsimportexport@amazon.com if, at any time, you are using the AWS Import/Export service to ship Media or Data into the Asia Pacific (Singapore) Region and you are not acting as the importer of record, and you become unable to make any of the above representations and warranties. Your e-mail should include your AWS account ID and the corresponding JOBIDs.
- If you are not acting as the importer of record on your shipment of Media or Data to the Asia Pacific (Singapore) Region, then the Media or Data must (i) be returned to a location outside of

Singapore, (ii) be exported on an FCA basis; and (iii) you must be importer of record in the country that the Media or Data is returned to. Where you are importer of record you are responsible for clearing customs in all applicable countries; for paying applicable duties, taxes, fees and other charges; and for assuring that the initial and return shipment of the device and content comply with all applicable laws and regulations, including with respect to transportation, import, and export.

- Eligibility is limited to:
  - storage devices valued at less than US $2,500
  - storage devices and data that do not require a license under (and are not prohibited by) import and export regulations of any applicable country.
- Please refer to the AWS Customer Agreement for other terms and conditions.