

# AWS Import/Export

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Pack and Ship Checklist

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AWS Import/Export: Pack and Ship Checklist

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# AWS Import/Export Pack and Ship Checklist

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## Table of Contents

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Welcome .....	1
Files .....	1
Packing Slip .....	1
Pack Your Device.....	1
Ship Label .....	2

# AWS Import/Export Pack and Ship Checklist

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## Welcome

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This is the AWS Import/Export Pack and Ship Checklist. This document supplements the information in the Developer Guide.



### Important

Please ensure that you follow all steps on this Pack and Ship Checklist, otherwise AWS may refuse delivery of your package from the carrier or AWS may be unable to load your data.

### Files

- Verify that your device has been formatted with one of the following supported file formats: FAT32, ext2, ext3, or NTFS
- Copy the SIGNATURE file that you generated with your manifest file, JOBID, and AWS Secret Access Key, named "SIGNATURE", to the root directory of your device. Please note that each device and package must have its own unique JOBID and corresponding unique SIGNATURE file.

### Packing Slip

- Fill in the date and your AWS Account e-mail.
- Fill in the unique JOBID and your unique device identifier. You'll typically want to use the serial number.
- Enclose the Packing Slip.

### Pack Your Device

- Enclose your USB2 or eSATA connector cable(s).
- Enclose your power supply(ies).
  - For US Standard Region buckets, AWS Import/Export requires a US wall socket plug and a power supply capable of 120V at 60Hz, that uses 2,000 Watts (10 Amps) or less.
  - For EU (Ireland) Region buckets, AWS Import/Export requires a BS1363 plug for UK/Ireland type plugs, a Schuko (CEE7) plug for Continental Europe type plugs, and an IEC 320/C14 plug for Kettle Lead type plugs. The power supply must be capable of 230V at 50Hz, and use 2,000 Watts (10 Amps) or less.
- Make sure that you package your equipment appropriately. Your carrier can provide packing guidelines.
  - UPS:

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- [http://www.ups.com/content/us/en/resources/prepare/guidelines/prepare\\_package1.html](http://www.ups.com/content/us/en/resources/prepare/guidelines/prepare_package1.html)
- FEDEX: [http://fedex.com/ca\\_english/shippingguide/preparepackage](http://fedex.com/ca_english/shippingguide/preparepackage)



## Important

While AWS has a number of internal controls and procedures to prevent loss, damage or disclosure of your data, AWS is not responsible for damages associated with the loss or inadvertent disclosure of data, or the loss, damage or destruction of the physical hardware. You should always retain a back-up copy of your data.

## Ship Label

- Fill out the Ship Label with the JOBID and the AWS Shipping Address specified in your “RE: CREATE JOB” success e-mail. If your email specifies an AWS Shipping Address of US-Seattle, please refer to <http://aws.amazon.com/importexport/us-seattle/> for the shipping address. If your email specifies an AWS Shipping Address of EU-Dublin, please refer to <http://aws.amazon.com/importexport/eu-dublin/> for the shipping address.
- Fill in your return shipping address. Please include a contact phone number in case we have a problem processing your package.



## Important

If your package is refused by AWS this is the address your carrier will use to process refused packages. After AWS processes your package we'll return it to the return address specified in your manifest file, not the ship label return address.

## Important reminders:

- We cannot act as the importer of your shipment. You or your carrier will need to be designated as the importer on the initial shipment and any return shipment.
- You are responsible for clearing customs in all applicable countries; for paying applicable duties, taxes, fees and other charges; and for assuring that the initial and return shipment of the device and content comply with all applicable laws and regulations, including with respect to transportation, import, and export.
- Eligibility is limited to:
  - storage devices valued at less than US \$2,500
  - storage devices and data that do not require any license under (and are not prohibited by) import and export regulations of any applicable country.
- Please refer to the AWS Customer Agreement for other terms and conditions.